



ANCHORS OF HOPE | Monthly Giving Program

Frequently Asked Questions (FAQs)

We have this hope as an anchor for the soul, firm and secure. (Hebrews 6:19)

Who are the Anchors of Hope?

The Anchors of Hope are donors like you who want to make a bigger impact through Monthly Giving. This amazing group of supporters is dedicated to ensuring help is always available for those who need it most!

What is Monthly Giving?

Monthly Giving is an easy and convenient way for you to give. This option allows you to make 12 budget-friendly donations over the course of the year. Simply register and set your own monthly giving amount... the rest is taken care of for you!

Why should I consider Monthly Giving?

Monthly Giving is a special way for you to help kids and families get the love, care and support they need during difficult times in their lives...

- It's an easy, no-hassle way to make a difference.
- It saves you time.
- It saves money for the work you make possible.
- It links you with other caring people like you who are doing good.

You have full control over your registration and Monthly Giving amount. The main thing is, you're always there to help...

Are there other benefits to enrolling in Monthly Giving?

You will receive special updates about the impacts of your Monthly Giving... including exclusive stories of individuals and families who benefited from your support.

How do I register for Monthly Giving?

You can register online at www.anchorpointcounselingministry.org/monthly-giving. You can also complete and return a paper registration form, which can be found at www.anchorpointcounselingministry.org/monthly-giving-form. Contact Mark Heinbockel, MSW at 412-366-1300 ext. 103 or mark@anchorpointcounselingministry.org to get started today!

What payment methods are available for Monthly Giving?

You can register for Monthly Giving using a credit card, debit card or bank account (ACH). The following credit/debit cards are accepted: Visa, Discover, American Express, and Mastercard.

Will I receive records of my Monthly Gifts?

You will receive email notifications when your Monthly Gifts are processed. You will also receive a yearly receipt (sent in January) summarizing all of your Monthly Gifts during the preceding year.

Can I change my Monthly Giving registration or Monthly Giving amount?

You are in full control of your Monthly Giving at all times. At any time, you may change your registration, payment method or Monthly Giving amount by logging in to your account or contacting Anchorpoint Counseling Ministry at 412-366-1300.

How do you process my Monthly Gifts?

Anchorpoint Counseling Ministry uses a secure and PCI-compliant payment processing service called SimpleGive, a product of MinistryBrands. MinistryBrands offers low payment processing fees and supports more than 90,000 nonprofit organizations throughout North America.

Who can I contact to learn more about Monthly Giving?

For more information about the Anchors of Hope Monthly Giving Program, please contact Mark Heinbockel, MSW at 412-366-1300 ext. 103 or mark@anchorpointcounselingministry.org.